AUSTRALIA INTERNATIONAL CONSTRUCTION COLLEGE

RTO NUMBER 46035 | CRICOS CODE 04150J

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Campus:
L4, 11-15 Deane Street
Burwood, NSW 2134

Student Satisfaction Survey Form

Please fill in the feedback sheets. By answering the questions in this survey, you will be helping the college have a better understanding of your needs and expectations.

This survey is confidential. Writing your name is **optional**.

Student Name (Optional):	
Subject/Unit Name:	
Your current percentage of attendance:	
Trainer Name:	
Term:	
Date:	

Please rate the following from 4 to 1 by circling a number next to each category:

(4 = Very Good / 3 = Good / 2 = Unsatisfactory / 1 = Bad)

1. Trainer preparation for the class was	**4**	**3**	**2**	**1**
2. Trainer presented the subject/unit matter clearly	**4**	**3**	**2**	**1**
3. Trainer presents an appropriate amount of material for the time available	**4**	**3**	**2**	**1**
4. The subject/unit materials were useful (e.g. textbooks, handouts, web resources)	**4**	**3**	**2**	**1**
5. The guidance from the Trainer has been consistent	**4**	**3**	**2**	**1**
6. The Trainer responded to my questions and problems	**4**	**3**	**2**	**1**
7. My understanding of the subject/unit	**4**	**3**	**2**	**1**
8. The Trainer provided clear assessment requirements	**4**	**3**	**2**	**1**
9. Fairness of assessment/marking was	**4**	**3**	**2**	**1**
10. Received adequate feedback on my assessment	**4**	**3**	**2**	**1**
11. The classroom facilities, equipment and space are adequate for the teaching of this subject	**4**	**3**	**2**	**1**
12. Overall satisfaction of this subject/unit taught by the Trainer	**4**	**3**	**2**	**1**

13. Do you have any suggestions for your Trainer to make this subject/unit more useful or interesting?

_____
_____
_____
_____

14. What are the areas that need to be improved for this subject/unit?

_____
_____
_____
_____

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Student Support Services and Administration:

15. When was the last time you visited the Course Coordinator? _____
16. What was the issue? _____
17. When was the last time you visited the Administration Manager or the Student Welfare Officer? _____
18. What was the issue? _ _____

Please rate the following from 4 to 1 by circling a number next to each category:

(4 = Very Good / 3 = Good / 2 = Unsatisfactory / 1 = Bad/ NA=Not applicable)

19. Course Coordinator provided assistance in academic issues	**4**	**3**	**2**	**1**	**NA**
20. Course Coordinator provided assistance in personal issues	**4**	**3**	**2**	**1**	**NA**
21. Admin Manager provided assistance in administrative issues or requests	**4**	**3**	**2**	**1**	**NA**
22. Understanding and helpfulness of Administration Manager	**4**	**3**	**2**	**1**	**NA**
23. Overall satisfaction with student services and administration	**4**	**3**	**2**	**1**	**NA**

24. What are the areas that could be improved about student services and administration?

_____
_____
_____
_____

Would you recommend Australia International Construction College to a friend, colleague or a member of yourfamily?

☐ **YES** ☐ **NO**

Please specify the reason:

_____
_____
_____
_____

Other recommendations:

_____
_____
_____
_____